



We speak insurance.

**Call the Benefit
Resource Center (BRC).
We're here to help!**

- "Services denied?"
- "Why won't they pay my claim?"
- "How can my claim still be in process? It's been two months!"
- "I called my insurance carrier, but now I'm just more confused."
- "Do I have mail-order prescription benefits?"

Our Benefits Specialists can help you choose the right plan for you and your family, translate confusing jargon, answer questions about which benefits are on your plan, and which aren't, work directly with insurance carriers to resolve tricky issues regarding claims and denials of service — and more!

Benefits Resource Center

**BRCEast@usi.com | Toll Free: 855-874-6699 | Monday – Friday • 8am – 5pm EST
& CST**